

# GLC Useful Links + Real Time Transport Traking

## ➤ DHL :

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## ➤ GLC Support Central link :

- [http://supportcentral.ge.com/products/sup\\_products.asp?prod\\_id=88807](http://supportcentral.ge.com/products/sup_products.asp?prod_id=88807)

## ➤ OTM Links:

- OTM OG : [http://www.gepower.com/businesses/ge\\_oilandgas/en/about/oracle\\_transport\\_mgt.htm](http://www.gepower.com/businesses/ge_oilandgas/en/about/oracle_transport_mgt.htm)
- OTM VG : [http://www.gepower.com/businesses/ge\\_oilandgas/en/online\\_tools/drilling\\_production\\_otm.htm](http://www.gepower.com/businesses/ge_oilandgas/en/online_tools/drilling_production_otm.htm)

## ➤ Real Time Transport Traking : ... See below

GLC System  
«Real Time» Tracking  
about your transport requests  
from Courier Web Sites

Apr 2011

# Courier «Real Time» Tracking

- Following pages provide you with «how-to» tools for getting «real time» tracking updated information for your transport requests.
- Some Courier also offer options to subscribe automatic email notification based status change in specific AWB Number.
- In all cases «AWB Number» is the KEYWORD to start any Tracking activities.
- You can check it and use it right now , following provided information below.

# Courier «Real Time» Tracking Links

- DHL : <http://www.dhl.com/track>
- FEDEX : <http://fedex.com/Tracking>
- UPS : <http://www.ups.com/tracking/tracking.html>

Please review next pages for details on how to use these links

# DHL

- Select this link :
  - «<http://www.dhl.com/track>»
  - ...follow instructions ...Also in the same page additional useful information can be found
  - See next page ...

**Track DHL Express Shipments**

DHL's online tracking is the fastest way to find out where your shipment is. No need to call Customer Service when we can offer you real-time details of your shipment's progress as it speeds through the DHL Network on the way to its destination.

**Track Now**

Select your shipment type:

Tracking Number:

Track up to 10 numbers at a time.  
Separate by a comma (,) or return (enter).

**Track**

- You will get redirected to a page like this one with detailed information about current status of the required AWB

Information details can change based on current AWB status.

> DHL Global | > Express | Tracking

**Track DHL Express Shipments**

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**Result Summary**

**Waybill:** 2331714722 **Wednesday, April 20, 2011 at 14:44**  
**Signed for by:** GAMBIA **Origin Service Area:** > FLORENCE - ITALY  
**Destination Service Area:** > LEGHORN/LIVORNO - ITALY

Wednesday, April 20, 2011		Location	Time
6	Delivered - Signed for by : GAMBIA	LEGHORN/LIVORNO - ITALY	14:44
5	With delivery courier	LEGHORN/LIVORNO - ITALY	10:06
4	Arrived at Delivery Facility in LEGHORN/LIVORNO - ITALY	LEGHORN/LIVORNO - ITALY	08:46

Tuesday, April 19, 2011		Location	Time
3	Departed Facility in FLORENCE - ITALY	FLORENCE - ITALY	21:24
2	Processed at FLORENCE - ITALY	FLORENCE - ITALY	20:16
1	Shipment picked up	FLORENCE - ITALY	15:49

> Hide Details

> Try New Search

**Print**

# DHL

- Full DHL page at link : «<http://www.dhl.com/track>»

> DHL Global | > Express | Tracking

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**Track**


If you would rather speak to someone personally about the whereabouts of your shipment, please > [contact Customer Service](#).

### Terms & Conditions

You are authorized to use this tracking system solely to track shipments tendered via DHL by, for, or to you. No other use may be made of the tracking system and information without DHL's prior consent.

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#### Monitor Your Shipments



DHL ProView offers you online express shipment monitoring. What's more, you get automatic notification of your pickups and deliveries via email or text.


- > [Learn about DHL ProView](#)
- > [Getting Started](#)

#### Alternate Ways to Track



- > [DHL eTrack](#)
- > [DHL ExpressSMS](#)
- > [DHL ExpressWAP](#)
- > [DHL SpeedTracking](#)

### Go Local for More




Visit your local DHL website for more information.

Select a region:

Select a country:  **Go**

### Tracking FAQs




Need more information about tracking an express shipment with DHL? Check our FAQs to find quick answers to common tracking questions.

> [Answer Express Tracking Questions](#)

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### Logistics Shipment Tracking



Access to tracking systems that ensure our customers have control and visibility of their supply chains at all times.

> [Track Now](#)

# FED EX

- Click : «<http://fedex.com/Tracking>»
  - Provide AWB number/s  
( max 30 )

- The following page will be provided full of information about current AWB status with reach details.


- Another tag on the top named «**Notification**» can be used to receive email notification when status will be changed on specific activities ( see next page ) ....

Inserite qualsiasi combinazione di [Numero di Lettera di Vettura](#) FedEx (30 max.): (uno per linea)

Detailed Results | Notifications

Tracking no.: 797027968981 | Select time format: 12H | 24H | [E-mail notifications](#)

**On Schedule** 

**Int'l shipment release**  
NEWARK, NJ

Shipment Dates | Destination  
Ship date Apr 26, 2011 | STAMFORD, CT  
Estimated delivery Apr 28, 2011 by 3:00 PM

Shipment Options [Help](#)

[Hold at FedEx Location](#)  
Not available to receive your shipment? FedEx will hold your shipment at a nearby FedEx location at no extra cost. Some shipments may not be eligible for this service. [Read more](#).

Shipment Facts [Help](#)

Service type | Priority Envelope - Indirect Signature | [Clearance detail](#)  
Required

Weight | 0.5 kg/1.1 lbs

Shipment Travel History [Help](#)

Select time zone: Local Scan Time

All shipment travel activity is displayed in local time for the location

Date/Time	Activity	Location	Details
Apr 27, 2011 6:50 AM	Int'l shipment release	NEWARK, NJ	
Apr 27, 2011 6:12 AM	Arrived at FedEx location	NEWARK, NJ	
Apr 27, 2011 4:33 AM	Departed FedEx location	PARIS FR	
Apr 27, 2011 4:18 AM	In transit	PARIS FR	
Apr 27, 2011 12:59 AM	Arrived at FedEx location	PARIS FR	
Apr 26, 2011 9:01 PM	In transit	PISA IT	
Apr 26, 2011 5:58 PM	Left FedEx origin facility	PRATO IT	
Apr 26, 2011 4:36 PM	Picked up	PRATO IT	
Apr 26, 2011 6:06 AM	Shipment information sent to FedEx		


# FED EX

- «Notification» page to subscribe via email notification for a specific AWB list of events

Request Notification Help

Detailed Results **Notifications**

Tracking no.: 797027968981

**On Schedule** 

Int'l shipment release  
NEWARK, NJ

Shipment Dates Destination  
Ship date Apr 26, 2011 STAMFORD, CT  
Estimated delivery Apr 28, 2011 by 3:00 PM

**E-mail Notifications**

Enter e-mail addresses, select the notification type, add your message (optional), and click Submit. If you include a message, you must enter your name and From e-mail address.

	E-mail	Language	Tendered	Exceptions	Delivery	Detailed Results
From	<input type="text"/>	English	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
To	<input type="text"/>	English	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="text"/>	English	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="text"/>	English	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="text"/>	English	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Select format:  HTML  Text  Wireless  
Please note: Detailed Results are sent in text only

Message (Optional)

Not available for non-English characters

Personal message

Your name

By selecting this check box and the Submit button, I agree to these [Terms and Conditions](#)

# UPS

- Click link « <http://www.ups.com/tracking/tracking.html> » , the following page will pop up
- If you enter your AWB num and click on «Ricerca» the next page will be shown to you with rich details about required AWB num

The screenshot shows the UPS tracking search interface. At the top, there are three tabs: "Ricerca pacchi e trasporto", "Quantum View", and "Flex Global View". The main content area is divided into two sections. On the left, under the heading "Ricerca tramite numero", there is a text input field containing the tracking number "1Z9F41E20494816573". Below the input field, there is a "Ricerca" button with a mouse cursor hovering over it. To the right of the input field, there is a "Cercati di recente" section with a table header: "Numero di Ricerca", "Descrizione", and "Stato". The table body contains a message: "Effettuate l'accesso o registratevi per visualizzare le spedizioni monitorate di recente." Below the search input field, there are four menu items: "Ricerca tramite riferimento", "Ricerca tramite E-mail", "Importare Numeri di Ricerca", and "SMS Tracking".

# UPS

- Details about selected AWB num will be shown, as illustrated below :

«prova di consegna» link  
can be selected ( if present)  
to get access to POD.

1Z9F41E20494816573 Aggiornato: 26/04/2011 8:16 Orario costa occidentale USA

Consegnato ⓘ✓

Consegnato il:  
Venerdì, 25/03/2011 su 17:10

Lasciato presso:  
Ufficio

Firmato da:  
RAGHAVAN

[Prova di consegna ⓘ](#)

Aggiungi notifica

▼ Informazioni aggiuntive

Spedito il: 18/03/2011  
Tipo: Pacco

▼ Progresso spedizione

Località	Data	Ora Locale	Attività	Informazioni <span style="font-size: 0.8em;">ⓘ</span>
Chennai, India	25/03/2011	17:10	Consegnato	
Chennai, India	24/03/2011	20:22	Sede del destinatario chiusa al tentativo di consegna 1. Verrà effettuato un 2° tentativo.	
	24/03/2011	10:04	Scansione destinazione	
Mumbai, India	23/03/2011	2:19	Scansione importazione	
Dubai, United Arab Emirates	22/03/2011	15:00	Scansione partenza	
	22/03/2011	13:10	Scansione arrivo	
Koeln, Germany	22/03/2011	4:01	Scansione partenza	
Koeln, Germany	21/03/2011	23:57	Scansione arrivo	
Bergamo, Italy	21/03/2011	22:45	Scansione partenza	
	21/03/2011	22:11	Scansione esportazione	
Firenze, Italy	21/03/2011	19:18	Scansione partenza	
	21/03/2011	18:28	Scansione origine	
	21/03/2011	16:38	Scansione ritiro	
Italy	18/03/2011	10:27	Ordine elaborato: Pronto per UPS	

Informazioni sulla spedizione

A: CHENNAI, IN

Spedito con

**UPS Express Saver®**

Vi presentiamo l'applicazione  
UPS Mobile™ per iPhone®



Maggiori informazioni »

# UPS ... Or alternatively ...

- Send an email to « [totaltrack.it-ita@ups.com](mailto:totaltrack.it-ita@ups.com) »
  - with AWB number in the subject ,  
nothing else ...
  - See email sample here >>>>>>>>>>

From:	Ciano, Alberto (GE Oil & Gas)
To:	'totaltrack.it-ita@ups.com'
Cc:	
Subject:	1Z9F41E20494816573

- In a couple of minutes an email with updated status about the AWB # will be returned at your email address , with :
  - AWB #
  - Current Status
  - + Other info depending on
    - The actual status of the AWB
  - Here an example of the returned email :

From:	customer.service@ups.com
To:	Ciano, Alberto (GE Oil & Gas)
Cc:	
Subject:	Informazioni sulla Ricerca Pacco UPS

Risultati di ricerca forniti da UPS: 19 Apr 2011 5:35 ET

**DETTAGLI DI RICERCA**

Numero di Ricerca: 1Z9F41E20494816573  
Stato: Delivered  
Consegnato il: 25 Mar 2011 17:10  
Firmato da: RAGHAVAN  
Località: Office  
Consegnato in: CHENNAI, IN  
Spedito il: 18 Mar 2011

Tipo di Servizio: UPS Express Saver®